



# TREATING SUPPORTING GROWING



OhioGuidestone  
SOLUTIONS FOR CHILDREN, FAMILIES  
& COMMUNITIES

ANNUAL REPORT  
July 1, 2014 - June 30, 2015



## Our **MISSION**

To provide pathways for  
growth, achievement  
and lifelong success.

## Our **VISION**

Future generations are  
educated, self reliant  
and contributing members  
of strong communities.

## A Letter from our Board Chair & CEO

Dear Friends,

At OhioGuidestone, our clients have been impacted by negative events in their lives. They may have experienced poverty, witnessed violence and gone hungry. Many of the children we serve do not grow up with both parents, or even in their own family. These are traumatizing experiences, and as a result, our clients need additional support to move beyond the trials of their pasts. They need pathways to follow that will lead them to a better life. OhioGuidestone helps our clients find their paths by treating them, supporting them and giving them opportunities to grow.

During the past fiscal year (July 1, 2014 – June 30, 2015), OhioGuidestone has grown along with our clients. We have continued to refine our continuum of services and worked to keep our focus on providing individuals, families and communities the full circle of support they need. We have expanded our adult treatment services and introduced additional options for individuals struggling with both mental health and substance abuse problems. We have extended our support network for families throughout many communities, including Lorain County. We have completed one strategic plan and begun another, focusing on long-term tactics that will help break the cycle of poverty. Through all these initiatives we have, and will continue to, strengthen communities across the state of Ohio.

We thank you for your ongoing support of each individual and community we serve. Without it, we would not be able to personally touch so many lives. We are grateful for your help and your ongoing confidence in our work.



David S. Zentkovich  
*Chairperson, Board of Directors*

Richard R. Frank  
*President and CEO*

# TREATING

## Addressing Existing Mental and Behavioral Health Problems

Over the past fiscal year,

**776**

women received maternal depression counseling services.

Treatment is often the necessary first step on the continuum of services that OhioGuidestone offers. In order to help our clients sustain long-term success, we must begin by addressing the problems they currently face.

Much of our treatment programming involves specialized varieties of counseling. During the last fiscal year we increased the counseling services we offer to the adult population by 27%, including home-based and community-based treatment options. We also increased the number of clients we help through our counseling programs overall by 20%. Recognizing that maternal depression is a growing concern new mothers face, we became part of maternal depression task forces in Lorain, Cuyahoga and Summit counties. These groups work to increase awareness of maternal depression symptoms and encourage

individuals to seek treatment. By paving the path to early intervention, we are able to decrease the instances of additional problems that may arise from this issue, such as child abuse and neglect. Of clients who received maternal depression services this fiscal year, 94% indicated they were happy with the treatment they received.

Many times, people facing mental health issues are unsure of where to turn for help. Looking for a temporary solution, they turn to substance abuse to find relief. Recognizing this type of self-medication creates larger issues for both individuals and communities, we have expanded our dual mental health and substance abuse services across all the regions we serve. By integrating our services, we are able to have a larger impact on urgent needs and can help clients learn new tools to become self-sufficient and thrive.





## Helping Individuals Build Family, Relationship and Life Skills

Poverty is often chronic and widespread. While treating the conditions that lead to poverty can help individuals in their immediate lives, treatment is not enough to make a long-term impact. If we only address the surface problems facing our clients, additional obstacles will continue to affect their lives and lasting change will never be sustainable. Instead, we work to equip people to live with resiliency in the face of their problems. We begin on this path by providing supportive services that help individuals build skills they need to be successful. We teach parenting strategies, life skills and home management, and offer support to help

families function more effectively. Through these services, parents learn how to provide a stable, consistent, loving environment for their children.

During the past year, we started nearly a dozen new initiatives in Lorain County, all focusing on supportive programming, and increased services in the area by 23%. On their own, each of these programs has a small footprint. Yet, together, they are reaching an increasingly larger number of individuals in Lorain County, providing a wider support network for families to fall back on.

Over time, these programs have worked hand in hand with already existing programming

to increase our impact. Overall, clients reported a 94% satisfaction rate across our counseling programs in Lorain County. These same individuals demonstrated statistically significant improvement in their ability to deal with both internal struggles and external conflicts. In our early childhood mental health programs, 98% of parents were satisfied with our services. Children in these programs also showed significant improvement in their ability to deal with their problems. By meeting the multiple needs of those we serve, we are not only having a positive impact on more individual clients, but also on the entire community.



## Providing Pathways to Help Individuals Become Stronger

A key part of strengthening communities involves providing education and prevention opportunities for children and families, so they can escape the cycle of poverty and grow to reach their potential. Because of this, we are focused not only on the growth of our clients, but on our own growth. As we grow, we are able to channel resources throughout the organization, allowing our services to continually extend their reach and further address these root causes of poverty.

During the past fiscal year, OhioGuidestone completed our 2013-2015 strategic plan, achieving an overall success rate of 87%. Significant accomplishments included the implementation of Juvenile Justice Programing for youth on probation, the acquisition and integration of Personal and Family Counseling Services and the expansion of our Head Start Program. The growth we have been able to directly facilitate for individuals during this plan is tangible. Seventy-eight percent of Workforce 360° program graduates who gained employment have maintained those jobs for at

least one year. In the past 3 years, an average of 83% of clients have reported the ability to successfully cope with challenges they face, while 88% of clients reported that they have strong, positive relationships in their lives. Each of these changes have helped our clients take another step on the path towards self-sufficiency.

As we embark on a new strategic plan, OhioGuidestone is deliberate, focused and intentional about driving long-term impact and providing continued growth not only for individuals, but for whole communities. While treatment may be our cornerstone and support a part of our foundation, we are striving to increase our ability to encourage growth with the hopes of ultimately eliminating the root causes of the cycle of poverty. Our goal is to empower each individual and family with the skills they need to overcome obstacles and be productive members of society. As we look to the future, we look towards a time of positive, long-term impact on poverty, and continued growth for all those we serve.

On average, **83%** of clients reported the ability to successfully cope with challenges in their everyday lives.

# PROVIDING A PATH

## Finding the Path to Success

“Everyone deserves to be treated with respect”, Tatiana repeated, as she sat across from her therapist, Victoria Stavlas. The words still felt foreign to the young mother. Yet, as she talked about her past, their importance became increasingly apparent. Respect had been an infrequent occurrence in Tatiana’s life. Adopted from Russia, her new parents had not treated her well and eventually she was placed in foster care. Despite her challenging childhood, Tatiana had hope that better people would enter her life. But her hope often led her down the wrong path. She endured physically abusive boyfriends and stayed in damaging relationships out of hope that things would change. Several years and two children later, Tatiana was suffering from intense depression and anxiety. Then Victoria entered her life.

Through Victoria and OhioGuidestone’s Maternal Depression program, Tatiana learned coping skills to help manage her depression and anger. Victoria also referred Tatiana to an OhioGuidestone psychiatrist to help with her anxiety. As Tatiana started to make better choices, her relationship with her children began to improve. But her children also suffered from the pain of their pasts, so she turned to OhioGuidestone once again for counseling through the Early Childhood Mental Health program.

In addition to overcoming her own demons, Tatiana wanted to be a stronger parent for her children. Because OhioGuidestone had become a support in all areas of her life, Tatiana again turned to the agency and got involved in the Nurturing Parenting program, where she learned the parenting skills she needed to give her children happy, healthy lives. She knew that with OhioGuidestone’s help, she was growing to become the parent she always wanted to be.

“Everyone deserves to be treated with respect”, Tatiana repeated again. She finally understood that she needed to have respect for herself if she wanted a happy future. While the path to recovery for her and her children was still long, she knew that OhioGuidestone would be there for her every step of the way. Through her treatment and support, she would not only find a path filled with respect and love, but also one that would allow her to grow.



# FINANCIALS

## Financial Report

### Six Independent Audits Confirm Our Accountability and Stewardship of Resources

We successfully completed six separate audits. McGladrey LLP completed our overall financial audit, A-133 federal audit, pension audit and Ohio Department of Job and Family Services agreed upon procedures. We also had successful audits of our Ohio Department of Mental Health Services through the Cuyahoga County Addiction and Mental Health Services Board and of our Workforce Investment Act funding through the City of Cleveland. Our year end net assets totaled \$22,505,765.



### Better Business Bureau Seal of Approval



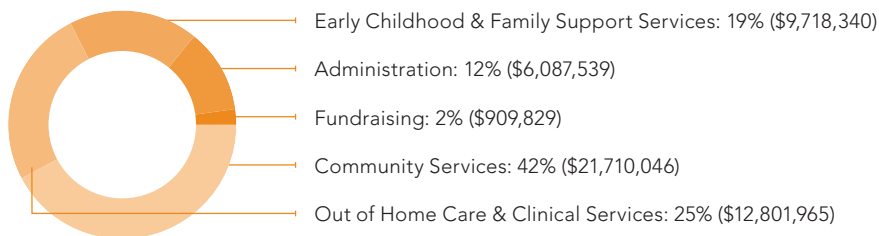
We are proud to be an accredited charity with the Better Business Bureau. For the past seven years, we have met all 20 standards for charitable accountability as a part of four overall criteria, including governance and oversight, measuring effectiveness, finance and fundraising.

### The Need For Charitable Support Increases

This fiscal year was a great year for charitable support to OhioGuidestone. However, as the number of children and families OhioGuidestone serves each year continues to increase, the need for charitable funding to cover unfunded programs grows as well. We are grateful for your continued generous support in helping us empower our children and families toward a better life.



### Agency Expenses



For a more detailed financial report, contact Christine Evangelista, Chief Financial Officer, at 440.260.8261. To learn how you can charitably support OhioGuidestone, please contact Cindy Naegele, Vice President of Advancement, at 440.260.8341.



# OUTCOMES

## Clients Served

### **Out-of-Home Care:**

Residential Treatment: 243  
Therapeutic Group Homes: 15  
Harbor House Halfway House: 12  
Harbor House Domestic Violence Shelter: 42  
Foster Care: 214

### **Community-Based Counseling and Treatment:**

Home-Based Family Treatment: 1,644  
Community Counseling:  
Early Childhood Mental Health: 1,433  
Maternal Depression: 766  
Outpatient Counseling: 4,862  
School-Based Mental Health: 1,941  
Substance Abuse Counseling: 226  
PROTECT Counseling: 345  
Juvenile Justice Services: 876  
Psychiatric Services: 3,302  
Mental Health Assessment: 4,414

### **Family Support Services:**

Help Me Grow: 781  
MomsFirst: 388  
Classroom Consultations: 168  
The Family Nurturing Center of Ohio: 239  
Parenting Classes: 55  
Supervised Visitation Program: 9  
Supportive Visits Program: 127  
Mentoring: 1,298

### **Education and Prevention**

Workforce 360°: 839  
Family Life Child Care Centers: 1,407  
Stepstone Academy: 303  
Takin' It to the Schools: 617  
Youth-Led Prevention: 19

*For more information about our programs call our service inquiry line at 440.260.8300 or visit us online at [www.OhioGuidestone.org](http://www.OhioGuidestone.org).*



## Why We Support OhioGuidestone: Dick and Debby Zanglin

**Watching the change OhioGuidestone makes in individuals and families is amazing. It confirms for us that OhioGuidestone does provide paths for self-sufficiency, achievement and lifelong success."**

OhioGuidestone treats individuals, supports families and helps communities grow, but the agency is only able to provide this wide spectrum of services because of the individuals who support our mission. For Dick and Debby Zanglin, OhioGuidestone provided them with the perfect opportunity to support an organization that touched the many different causes that were important to them, such as improving education and lessening the effects of poverty in communities. They appreciated that OhioGuidestone not only helped children and families, but also supported their home community of Lorain County.

Because the agency focuses on measurable results, the Zanglins had confidence that their support was truly going to help those who needed it most.

Over time, Dick and Debby Zanglin became more and more committed to OhioGuidestone's growing mission. During the 15 years they have been involved with the agency, they have watched OhioGuidestone add new programs and services in their county, as well as throughout the state of Ohio. The Zanglins continued support helps OhioGuidestone create a lasting impact on communities, and they are proud to help provide pathways to success for children and families in need.



# Our Donors

Thank you to our committed benefactors who support OhioGuidestone. We are grateful to these individuals for their generosity during the 2015 fiscal year, (July 1, 2014 - June 30, 2015).

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The companies below have made a matching gift to OhioGuidestone during fiscal year 2014-2015:

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## Estate Gifts

Through estate planning, many of our thoughtful friends have provided for the future hopes and dreams of the children and families we serve. OhioGuidestone is extremely grateful for these wonderful gifts received during this fiscal year. The following individuals contributed through an estate gift during the 2014-2015 fiscal year.

Mrs. Alberta R. Berg  
 Mrs. Phyllis Crook  
 Mrs. Agnes A. Crook  
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Rev. Dr. Steve Bailey, *District Superintendent, North Coast District, United Methodist Church*

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*President and CEO*

Donna Keegan  
*Executive Vice President &  
Chief Operating Officer*

Ben Kearney, Ph.D.  
*Executive Vice President &  
Chief Clinical Officer*

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*Vice President & Chief  
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*Vice President & Chief  
Strategy Officer*

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& Project Management*

Andy Cooper  
*Assistant Vice President  
of Community Counseling*

Mary Stiles  
*Assistant Vice President  
& General Counsel*



# ABOUT

## About OhioGuidestone

### Programs and Services

OhioGuidestone is a passionate organization with passionate people committed to creating better lives for children and families. Our customizable, solutions-oriented programs are specifically designed to build upon one another to provide treatment, skill building and prevention opportunities. Our services include:

#### TREATING:

##### Out-of-Home Care:

- Residential Treatment
- Therapeutic Group Homes
- Harbor House Halfway House
- Harbor House Domestic Violence Shelter
- Foster Care

##### Community-Based Counseling and Treatment:

- Home-Based Family Treatment
- Early Childhood Mental Health
- Maternal Depression Counseling
- Outpatient Counseling
- School-Based Mental Health
- Substance Abuse Counseling
- Juvenile Justice Services
- PROTECT Therapy Services
- Psychiatric Services

#### SUPPORTING:

- Help Me Grow
- MomsFirst
- Classroom Consultations
- The Family Nurturing Center of Ohio
- Parenting Classes
- Mentoring
- Supervised Visitation Program
- Supportive Visits Program

#### GROWING:

- Workforce 360°
- Family Life Child Care Centers
- Stepstone Academy
- Takin' It to the Schools
- Youth-Led Prevention

#### LOCATIONS:

While many of our services take place in our clients' homes, we also operate facilities in:

- Akron
- Berea
- Brook Park
- Canton
- Cleveland
- Columbus
- East Cleveland
- Elyria
- Euclid
- Garfield Heights
- Lakewood
- Maple Heights
- New Philadelphia
- Painesville

For a complete list of our services please visit: [www.OhioGuidestone.org/programs](http://www.OhioGuidestone.org/programs)

# CONTACT

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440.260.8300

Toll Free:  
800.639.4974

Or visit us online at:  
[www.OhioGuidestone.org](http://www.OhioGuidestone.org)

### Licenses and Certifications

Ohio Department of Job and Family Services | Ohio Department of Mental Health | Ohio Department of Developmental Disabilities



Approved Health & Welfare Organization of the East Ohio Conference of the United Methodist Church