myHealthPointe – How to Activate & Login

How to Activate & Login to Your myHealthPoitne Account

1. Look for an email from <u>myhp@ntst.com</u> with the subject line "Your myHealthPointe Patient Portal Credentials – OhioGuidestone"

OhioGuidestone
WHERE NEW PATHS BEGIN

Hi ▮▮▮▮▮

Your UserID and Validation Code for accessing the OhioGuidestone myHealthPointe Patient Portal are below.

UserID: ▮▮▮▮▮▮▮▮▮▮

Validation Code: ▮▮▮▮

If you are accessing the myHealthPointe Patient Portal from an Apple/iOS Mobile Device, you must first download the myHealthPointe App **here**. Once downloaded, click the registration link below.
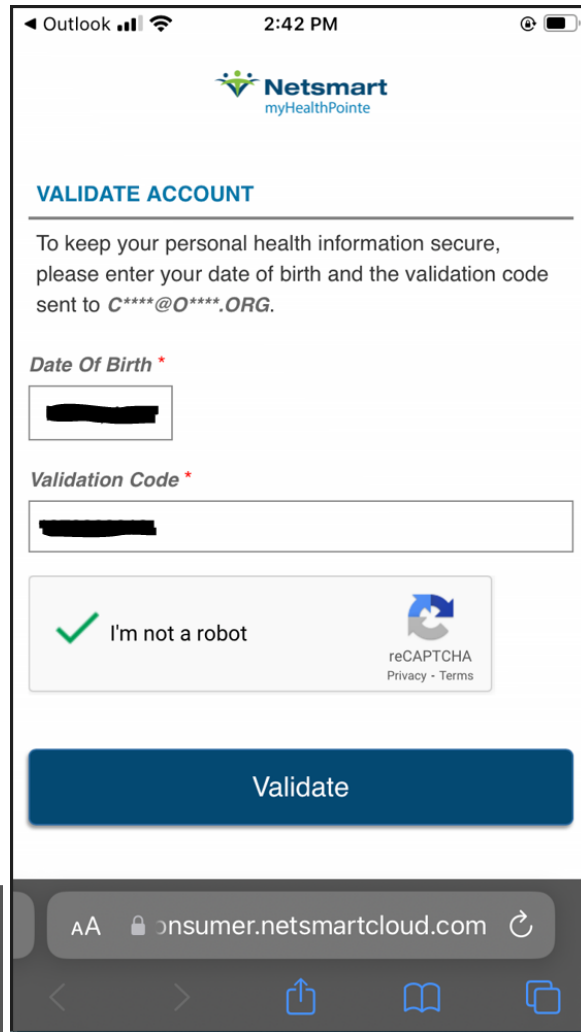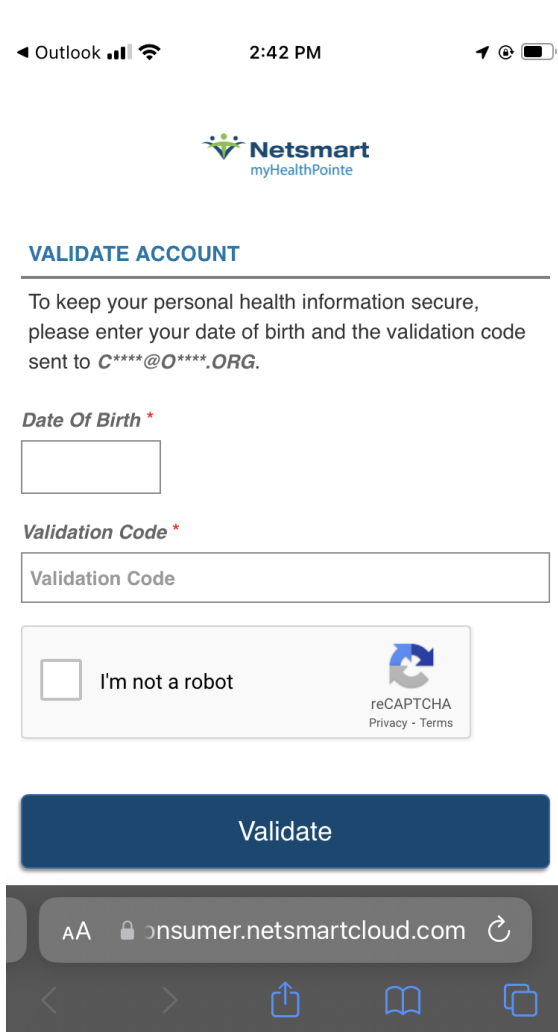
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If you are accessing the myHealthPointe Patient Portal from a PC device, you may access via a web browser at this registration link:
https://myhpconsumer.netsmartcloud.com/Account/ValidateAccount?▮▮▮▮▮▮▮▮▮▮▮▮▮
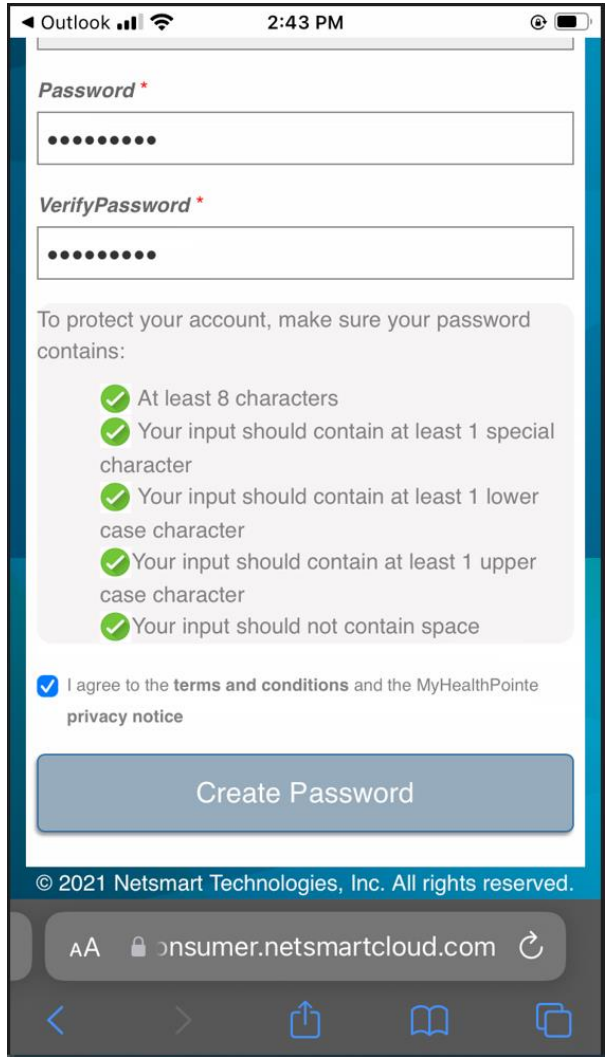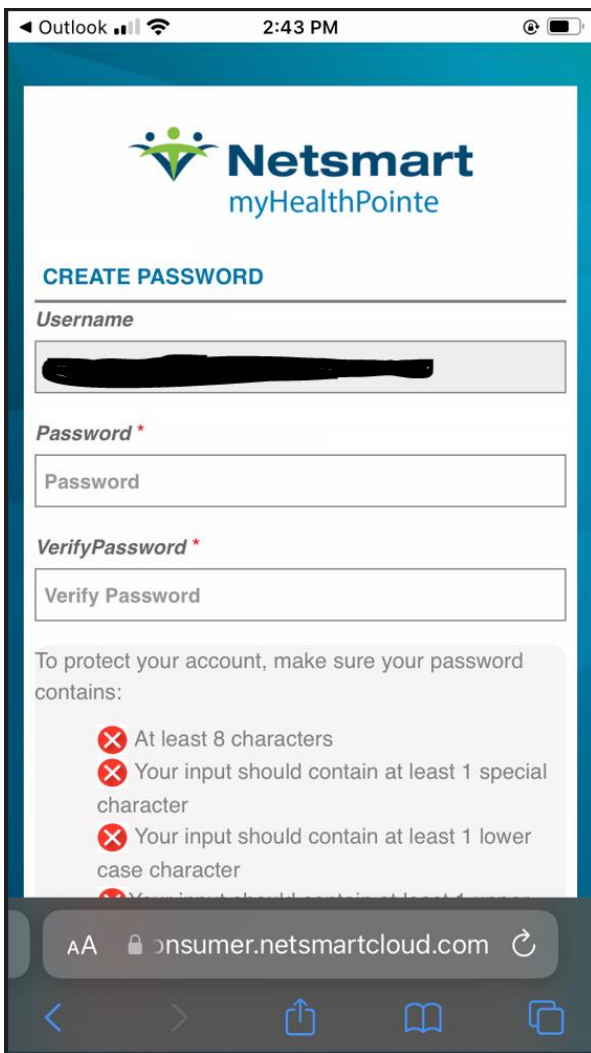
Please note, to begin services with OhioGuidestone, it is required to complete and eSign/electronically sign the Intake paperwork in the Documents/Consents to Sign section in your myHealthPointe account. If you do not complete and eSign/electronically sign the needed paperwork before your scheduled appointment, your appointment may need to be re-scheduled.

Thanks!

2. Click the link at the bottom of the email to begin activating your myHealthPointe account. You will need to enter the client date of birth and the validation code found next to **Validation Code:** in the email. After entering both pieces of information, click **I'm not a robot** and then click **Activate**.

3. Next, you'll be asked to create a password for your myHealthPointe account. Make sure your password fits the parameters noted (the red X's will turn to green checkmarks once you've met that parameter requirement). Once you've met all the password parameters, click, **Create Password** to finish activating your account.

4. You should now be taken to the myHealthPointe login screen. You will use the email address associated with your myHealthPointe account (the email address you got the activation email at) and the password you just created.